

# Missouri Institute for Community Health and the Voluntary Accreditation Program

September 29, 2021

Annual Public Health Conference Panel

Denise Strehlow, MICH Board of Directors President





## ***Current Notice on MICH Website:***

***Due to the fact that all Missouri Local Public Health Agencies are devoting all of their personnel and resources to dealing with the COVID-19 situation, MICH will be on "hiatus" status until further notice. This means LPHAs will not be enrolled in the accreditation process and annual reports will be on hold. This decision will be revisited as soon as the resolution of COVID issues allows. MICH believes accreditation and annual reports are an important and beneficial activity, and the programs will resume when feasible. Thank you.***

# Missouri Institute for Community Health Overview

- Partners with local health departments.
- Delivers comprehensive accreditation and consulting services.
- Provides public health teams with a leading edge for tomorrow's competitive public health challenges.

# Missouri Institute for Community Health

## Background and History

- Working with local public health agencies since the creation in 2002
- First health department accredited in 2003
- Accreditation standards revised to meet changing landscape in public health

# Missouri Institute for Community Health Accreditation for Local Public Health Agencies

- Provides a process to advance the quality and performance of the local public health department
- Performance standards are the evidence and experience-based package of essential governmental public health services and capacities called the Foundational Public Health Services
- Framework for the MICH performance standards encompasses the principles of Public Health 3.0

# Missouri Institute for Community Health Accreditation Standards



# Section 1. Communicable Disease Control

- A. **Information and Data** This standard examines the agency's ability to collect, analyze, and disseminate locally relevant communicable disease data.
- B. **Community Partnership** This standard demonstrates how the agency participates and provides leadership in community partnerships concerning communicable disease management.
- C. **Surveillance, Intervention and Control** These standards examine the ability of the agency to conduct a communicable disease investigation, educate the public, and assure appropriate treatment is available.
- D. **Evaluation** In this standard, the agency demonstrates how to implement a culture of quality improvement using nationally recognized tools and resources to determine how effectively it handles disease investigations, outbreaks, and determines how to improve investigations in the future.

<http://michweb.org/accreditation-resources/>



# Section 1. Communicable Disease Control

- Eight standards
- Two – five measures under each standard
- Documentation for this section, standard or measure may include
  - Communicable disease documented in the Community Health Assessment (CHA) and the Community Health Improvement Plan (CHIP)
  - Partnership with health care organizations

# COVID-19 Testing Site in St. Louis



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## Section 2. Chronic Disease Control and Injury Prevention

- A. **Information and Data** This standard examines the agency's ability to collect, analyze and disseminate locally relevant epidemiological data.
- B. **Community Partnership** This standard demonstrates how the agency participates and provides leadership in community partnerships to develop shared priorities, strategies and outcome measures.
- C. **Intervention and Control** These standards examine the ability of the agency to implement multifaceted prevention and health promotion policies, programs and strategies across the lifespan to mitigate or enhance the health impact of social determinants, improve health equity and address specific health topics that contribute to chronic disease.
- D. **Evaluation** In this standard, the agency demonstrates how to implement a culture of quality improvement using nationally recognized tools and resources to determine how effectively it handles chronic disease management and determines how to improve processes and programs in the future.

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## Section 2. Chronic Disease Control and Injury Prevention

- Four standards
- Four – five measures under each standard
- Documentation for this section, standard or measure may include
  - Chronic disease documented in the Community Health Assessment (CHA) and the Community Health Improvement Plan (CHIP)
  - Coalition meeting minutes focused on chronic disease

## Section 3. Environmental Health

- A. **Information and Data** This standard examines the agency's ability to monitor the environment to identify and solve community environmental health problems.
- B. **Community Partnership** This standard demonstrates how the agency participates and provides leadership in community partnerships to identify and solve environmental health problems.
- C. **Intervention and Activities** These standards examine the ability of the agency to enforce laws and regulations that protect health and ensure safety.
- D. **Evaluation** In this standard, the agency demonstrates how to implement a culture of quality improvement using nationally recognized tools and resources to determine to determine how effectively it handles environmental health concerns and determines how to improve processes and programs in the future.

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## Section 3. Environmental Health

- Six standards
- Two – five measures under each standard
- Documentation for this section, standard or measure may include
  - Environmental health information documented in the Community Health Assessment (CHA) and the Community Health Improvement Plan (CHIP)
  - Food handler or safety classes or inspection forms documenting education

## Section 4. Maternal, Child and Family Health

- A. Information and Data** This standard examines the agency's ability to provide data and information to healthcare providers, coalitions, decision-makers, legislators and other stakeholders to support health care planning relevant to access to maternal, child and family health.
- B. Community Partnership** This standard demonstrates the agency's ability to ensure ongoing planning with healthcare system partners, community members and organizations that represent members of priority populations.
- C. Intervention and Activities** These standards examine the ability of the agency to promote emerging and evidence-based information about early intervention that promote lifelong health. They will also examine the agency's ability to implement local policies, programs and strategies to address the social determinants of health.
- D. Evaluation** In this standard, the agency demonstrates to implement a culture of quality improvement using nationally recognized tools and resources to determine how effectively it addresses maternal, child and family health activities and determines how to improve processes and programs in the future.

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## Section 4. Maternal, Child and Family Health

- Four standards
- Three – five measures under each standard
- Documentation for this section, standard or measure may include
  - Maternal, child and family health information documented in the Community Health Assessment (CHA) and the Community Health Improvement Plan (CHIP)
  - Promotional materials or fact sheets, social media postings including how and to whom the materials are distributed



## Section 5. Access to Healthcare Services

- A. **Information and Data** *This standard examines the agency's ability to provide data and information to healthcare providers, coalitions, decision-makers, legislators and other stakeholders to support healthcare planning for access to healthcare services.*
- B. **Community Partnership** *This standard demonstrates the agency's ability to conduct and/or participate in ongoing planning with healthcare system partners, community members and organizations that represent members of priority populations.*
- C. **Intervention and Activities** *These standards examine the ability of the agency to provide or link priority populations to clinical preventive services. They also examine the agency's ability to recommend implementation of evidence-based clinical and community interventions for disease prevention, early detection and self-management.*
- D. **Evaluation** *In this standard, the agency demonstrates how to implement a culture of quality improvement using nationally recognized tools and resources to determine how effectively it works with system partners in assessing healthcare access and determines how to improve healthcare access promotion efforts in the future.*

<http://michweb.org/accreditation-resources/>

## Section 5. Access to Healthcare Services

- Ten standards
- One – five measures under each standard
- Documentation for this section, standard or measure may include
  - Ensure access to healthcare services are documented in the Community Health Assessment (CHA) and the Community Health Improvement Plan (CHIP)
  - Emergency Response Plan - Mass Vaccination Plan and documented mass vaccination exercises

## Section 6. All Hazards Preparedness and Response

- A. **Prepare for Emergencies** This standard examines the agency's ability to develop, exercise and maintain preparedness and response strategies and plans according to established guidelines and to address natural or other disasters and emergencies.
- B. **Respond to Emergencies** This standard demonstrates the agency's ability to activate the emergency response plan when notified of potential disasters and emergencies.
- C. **Coordinate and Collaborate Before and During an Emergency** These standards examine the ability of the agency to activate the emergency response personnel and communications systems in a public health crisis, coordinate with federal, state and local emergency managers and other first responders, and operate within and, as necessary, lead the incident command system.
- D. **Evaluation** In this standard, the agency demonstrates how to implement a culture of quality improvement using nationally recognized tools and resources to to determine how effectively it works with system partners in responding to emergency response exercises and/or real events and determines how to improve these efforts in the future.

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## Section 6. All Hazards Preparedness and Response

- Five standards
- Two – five measures under each standard
- Documentation for this section, standard or measure may include
  - Annual update of Emergency Operations Plan (EOP)
  - Partner Readiness Evaluation Program (PREP) Assessment

## Section 7. Leadership, Management and Planning

- A. **Leadership, Governance, Policy Development and Communications** *These standards examine the role of senior management and the governing body in establishing public health policy and setting strategic goals for the agency and the service area. Additional roles examined include directing and coordinating internal agency planning, policy development and how the agency communicates and uses information technology.*
- B. **Performance Management & Quality Improvement** *These standards examine how the agency is able to maintain a performance management system to monitor achievement of organizational objectives and examines the agency's ability to maintain an organization-wide culture of quality improvement by coordinating the evaluations of all the sections of the standards together to implement and monitor the performance management/quality improvement process for their internal programs and activities.*
- C. **Risk Management, Financial Management, Contracts and Procurement** *These standards examine how the agency is able to establish a budgeting, auditing, billing, and financial system and chart expenses and review accounts in compliance with state, and local standards and policies. Additional standards examine the agency's ability to procure, maintain, and manage safe facilities and efficient operations*
- D. **Human Resources** *These standards examine how the agency provides and manages personnel needs, issues, benefits and a workforce development plan to assure a competent and appropriately trained workforce.*
- E. **Community Planning** *These standards examine how the agency engages in community health planning and policy setting.*
- F. **Health Equity and Cultural Responsiveness** *This standard examines how the agency fosters an environment that is culturally appropriate and responsive to the service area needs.*

# Section 7. Leadership, Management and Planning

- 16 standards
- One – six measures under each standard
- Documentation for this section, standard or measure may include
  - Strategic Plan including the following components 1) mission, vision and values; 2) environmental scan 3) analysis of strategic priorities 4) goals, objectives and strategies to address priorities with timelines and evaluation plans
  - Emergency Communications Plan
  - Training logs



# Missouri Institute for Community Health Partners for Better Health through

- Working with local public health agencies
- Improving service, value and accountability to stakeholders and the public
- Challenging leaders to improve public health across the state of Missouri



# Follow-up

- **Contact MICH office at**

- 722 E. Capitol Ave.  
Jefferson City, MO 65101  
Phone: 573-634-2914  
[sandra@michweb.org](mailto:sandra@michweb.org)

- **Contact MICH Board of Directors President at**

- Denise Strehlow [strehlowdr@gmail.com](mailto:strehlowdr@gmail.com) or 314-580-8713

